



Upper Perk Family Dental, P.C.

2771 GERYVILLE PIKE
PENNSBURG, PA 18073
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Financial & Cancellation Policy

Our commitment to you is to provide a patient centered experience each time you visit us. We desire to work with patients who are invested in their care and take responsibility for their own health. We will do our best to educate you about your needs and options to assist you in making your own choices regarding your dental treatment.

For those patients who have insurance benefits, we will estimate the portion we anticipate is not covered by insurance and will inform you of your expected co-payment. **Please keep in mind these are not guarantees of your insurance payment but estimates only.**

Each patient case is unique, and we make every attempt to work with you as an individual to customize a treatment plan and financial arrangements that you are comfortable with. **However, the ultimate responsibility of the fees for all dental treatment remains with you, our patient.** Accounts past due 60 days will be assessed a service charge of 1.5% per month. Accounts past due 12 months will be sent to collections.

We understand that unplanned issues can come up and you may need to cancel an appointment. If that happens, we respectfully ask for scheduled appointments to be cancelled at least 48 hours in advance. Our doctors & hygienists want to be available for your needs and the needs of all our patients. When a patient does not show up for a scheduled appointment, another patient loses an opportunity to be seen. Although we have always had a cancellation policy, circumstances have caused us to enforce a policy of charging for no-show appointments not cancelled within 48 hours. There will be a fee of \$50.00 assessed if we do not receive a call to cancel an appointment. A credit card will be required to make an appointment for patients with history of "No Show".

It is customary to pay for all dental treatment at the time of your visit. Any other arrangements must be made in advance.

You may pay your portion at the time of your visit using cash, check, Visa, MasterCard or Discover. Arrangements may be made in advance for financing through Care Credit or Lending Point.

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